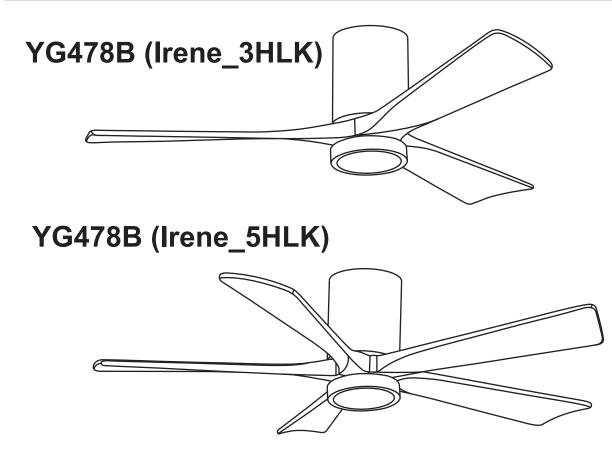


IRENE-HLK 60", 52" or 42" CEILING FAN



Model:YG478B (Irene_3/5HLK) Net Weight: 6.9Kg 3 blade fan, 8.5Kg 5 blade fan FAN RATING 220-240V, 50-60Hz, 53W (Fan: 35W, Light: 18W)

QUICK ASSEMBLY NOTES:

- * Do not wire in fan while house wires are Live, turn power off at breaker before installation begins.
- * Do not use any controls, wall or remote, other than what we provided.
- * Please do not use any electric or battery powered tools in the assembly and installation of this or any Matthews Fan Company product.

AUSTRALIA ONLY

1. TOOLS AND MATERIALS REQUIRED

- Philips screwdriver
- Blade screwdriver
- 11 mm wrench
- Step ladder
- Wire cutters

2. PACKAGE CONTENTS

Unpack your fan and check the contents. You should have the following items:

- a-1. Blade set (3) (for Irene-3HLK)
- a-2. Blade set (5) (for Irene-5HLK)
- b. Mounting bracket (preassembled with fan motor assembly)
- c. Fan motor assembly
- d. Fan housing
- e. Mounting plate
- f. 18W LED light kit
- g. Glass shade assembly
- h. Additional metal light cover
- i. Transmitter+holder+2 mounting screws
- j. 3V battery cell
- k. Package hardware
 - Mounting hardware: wood screws (2), screws (2), lock washers (2), washers (2), star washers (2), wire nuts (3)
 - 2) Blade attachment hardware: screws (11), lock washers (11), flat washers (11)

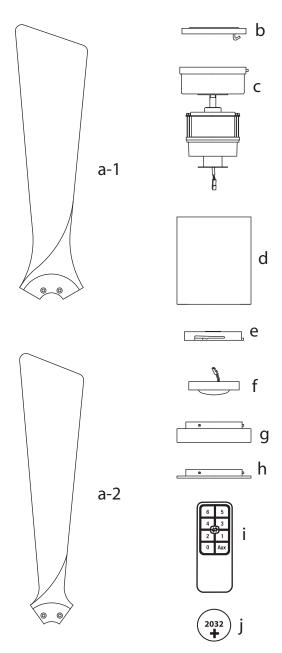
CAUTION: Do not ingest battery - Chemical bum hazard. Keep new and used batteries away from children.

The remote control supplied with a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal bums in just 2 hours and can lead to death.

If the battery compartment does not close securely, stop using the product and keep it away from children.

If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.







READ AND SAVE THESE SAFETY AND INSTALLATION INSTRUCTIONS.

Consult a licensed electrician if unsure of any point below mentioned. DANGER/WARNING/CAUTION

- 1. High voltage and moving parts around motors and motor driven equipment can cause serious or fatal injuries. Always disconnect power source at main switch before wiring, servicing or cleaning unit. Do not rely on fan control device to prevent unexpected start-up or electrical shock. In addition, power supply must have fuses or circuit breakers for short circuit protection.
- 2. All electrical wiring must conform to national and local electrical codes such as: NEC, OSHA, etc. In Australia must be performed by a qualified persons and confirm with AS/NZS 3000 wiring rules.
- 3. Fan should be secure in its electrical grounding to avoid possible electrical shock.
- 4. Fan should not be used in any wet or hazardous location defined by article 500 of the NEC. In addition, its ambient temperature should not exceed 104 degrees Fahrenheit.
- 5. Power supply should conform to voltage rating of 220-240V~ 50-60Hz.
- 6. Before applying power, visually re-inspect the installation. Make sure that all guards and protective devices are securely in place and all visible screws and bolts are tightened.
- 7. **Caution:** To reduce the risk of injury to persons, install the fan so that bottom edges of fan blades are to be at least 2,1 m above the floor.
- 8. To reduce the risk of personal injury, do not bend blades or any other part of fan when cleaning. Do not insert foreign objects in between rotating fan blades or in space surrounding entire rotating fan unit. Fan must be turned off at power at supply source before installation, cleaning or servicing.
- 9. Instructions for Supply Connections: Conductor of a fan identified as grounded conductor to be connected to a grounded conductor of a power supply, conductor of fan identified as ungrounded conductor to be connected to an ungrounded conductor of a power supply, conductor of fan identified for equipment grounding to be connected to an equipment-grounding conductor. After making the wire connections in junction box, the splices should be turned upward and pushed carefully into the outlet box. The wires should be spread apart with the grounded conductor on the fan-grounding conductor on one side of the junction box and the ungrounded conductor on the other side of the outlet box. Be sure that all wiring connections are properly insulated from each other and any surrounding metal parts. For safety and best operating results, only qualified electrican allows to assemble and install your fan.
- 10. To reduce the risk of personal injury, install the supplementary mounting means and use only the hardware provided with the fan.
- 11. The mounting of the suspension system shall be performed by the manufacturer, its service agent or suitably qualified persons.
- 12. Disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

- 13. The replacement of parts of the safety suspension system device shall be performed by the manufacturer, its service agent or suitably qualified persons.
- 14. The fixing means for attachment to the ceiling such as hooks or other devices shall be fixed with a sufficient strength to withstand 4 times the weight of the ceiling fan.
- 15. **WARNING:** If unusual oscillating movement is observed, immediately stop using the ceiling fan and contact the manufacturer, its service agent or suitably qualified persons.
- 16. WARNING: Ensure that the fan is switched off from the supply mains before removing the guard.
- 17. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 18. **CAUTION:** Do not ingest battery—Chemical burn hazard. Keep new and used batteries away from children.
- 19. The remote control supplied with a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- 20. If the battery compartment does not close securely, stop using the product and keep it away from children.
- 21. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- 22. WARNING: TO REDUCE THE RISKS OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:
- A. Use this unit only in the manner intended by the manufacturer. If you have any questions, contact the manufacturer.
- B. Before installing, servicing or cleaning unit, switch power off at service panel and lock service panel to prevent power from being switched on accidentally.
- 23. **WARNING:** This product is designed to use only those parts supplied with this product and/or accessories designated specifically for use with this product. Using parts and/or accessories not designated for use with this product could result in personal injury or property damage.
- 24. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- 25. Children should be supervised to ensure that they do not play with the appliance.
- 26. Fan suspension system shall be examined regularly, at least once every two years.
- 27. The light source contained in this luminaire shall only be replaced by the manufacturer or his service agent or a similar qualified person.
- 28. Children shall not play with the appliance

3. HANGING THE FAN

REMEMBER to turn off the power. Follow the steps below to hang your fan properly:

Step 1. Disassemble the mounting bracket from the fan motor assembly.

Step 2. Attach the mounting bracket to the ceiling. For best performance be sure the mounting bracket is level and secured firmly against the ceiling. You may need to insert additional washers (not provided) between the ceiling and mounting bracket to make it level. (Fig. 1).

Step 3. Lift fan into position by hanging the motor assembly onto the hook from the mounting bracket allowing it to hang freely (Fig. 2).

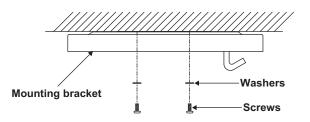


Figure 1

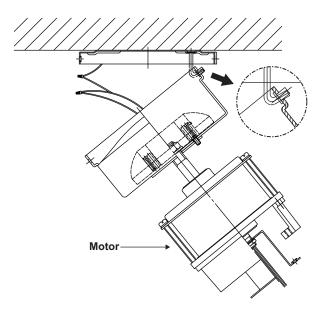


Figure 2

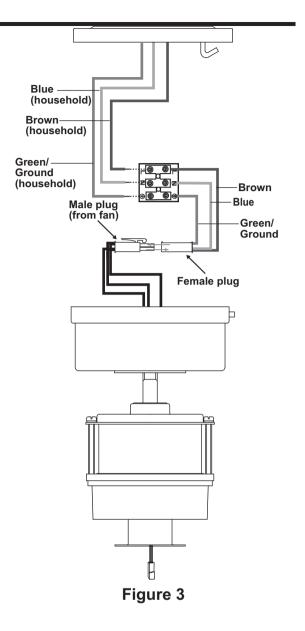
4. MAKE THE ELECTRIC CONNECTIONS

Remember to disconnect the power. Follow the steps below to connect the fan to your household wiring. Use the wire connecting nuts supplied with your fan. Secure the connectors with electrical tape. Make sure there are no loose strands or connections.

1. Connect the blue, neutral household neutral wire to the terminal block "N" hole. Connect the brown, hot household neutral wire to the terminal block "L" hole. (Fig. 3)

2. Connect the green/ground wire from the household to the terminal block " " hole. (Fig. 3)

3. Be sure to snap together the male and female plugs. (Fig. 3)

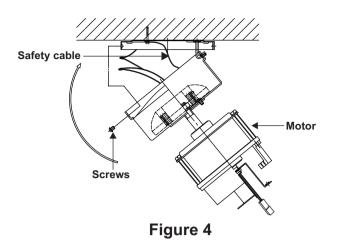


5. FINISHING THE INSTALLATION

Step 1. Move fan motor into position over the four mounting holes and secure with the four screws provided. (Fig. 4)

Step 2. An additional safety support is provided to prevent the fan from falling. Secure the safety cable to the ceiling joist with screw and washer. (Fig. 4)

Step 3. Raise the fan housing up against the mounting bracket. The four supports inside the fan housing should be placed against the four studs on the mounting bracket. Twist the fan housing clockwise until snug. (Fig. 5)



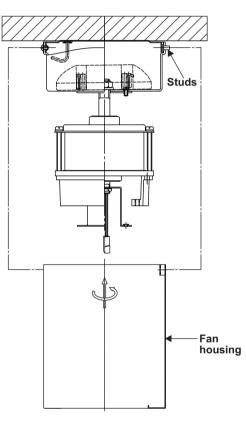


Figure 5

6. ATTACHING THE FAN BLADES

1. Fasten blade to motor using the flat washers, lock washers and screws supplied. (Fig. 6)

2. Repeat process with other blades. Tighten each screw and make sure the blade is straight.

NOTE: This fan is supplied with two types of blades for installation. Follow the step below to installing your fan blade properly.

The inner holes are for 3 blades. (for Irene-3HLK)

The outer holes are for 5 blades. (for Irene-5HLK)

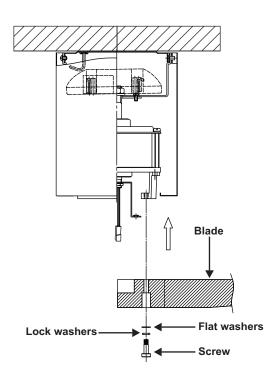


Figure 6

7. ATTACHING THE MOUNTING PLATE

Step 1. Remove the 1 of 3 screws from the mounting ring and keep it for future use. Loosen the other 2 screws. (Do not remove)

Step 2. Place the key holes on the mounting plate over the 2 screws previously loosened from the mounting ring, turn mounting plate until it locks in place at the narrow section of the key holes. Secure by tightening the 2 screws previously loosened and the one previously removed. (Fig. 7)

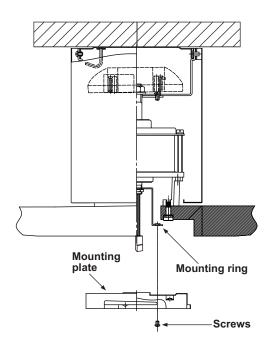


Figure 7

8. INSTALLING THE LIGHT KIT

REMEMBER: To disconnect the power.

Caution: RISK OF ELECTRIC SHOCK ONLY use LED light kit model: GFBOLS-230V14WD100mm for this fan.

Caution: The light source contained in this lumminaire shall only be replaced by the manufacturer or their service agent or a similarly qualified person.

If you do not plan to install the light kit with your fan at this time, skip step 1, 2, 3 & 4.

1. Remove 1 of 3 screws from the mounting plate and loosen the other 2 screws. (Do not remove)

2. Raise and hold the LED light kit close to the mounting plate and proceed to do the wire connections. Make the 2-pin wire connections: (Fig. 8)

- White to white

- Black to black

3. Place the key holes from the light kit over the 2 screws previously loosened from the mounting plate, turn the light kit until it locks in place at the narrow section of the key holes. Secure by tightening the 2 screws previously loosened and the one previously removed. (Fig. 8)

4. Raise the glass shade assembly up against the mounting plate. The three slots inside the mounting plate should be placed against the three studs on the glass shade assembly, and secure it to the mounting plate until snug.

5. If installing the optional metal light cover, make sure is securely tighten.

NOTE: The metal light cover included with your fan is an option to replace the glass for the light in the event that you prefer not to use the light feature of your fan. The metal light cover is not necessary for the light operation; it can be saved for later use if desired.

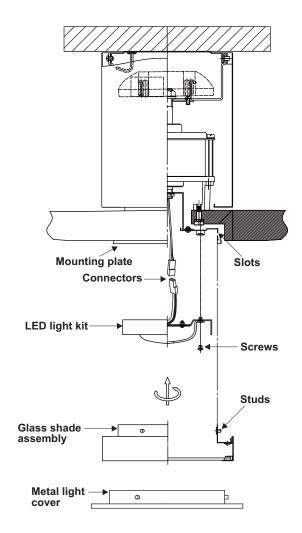


Figure 8

9. PROGRAMMING YOUR FAN AND OPERATING THE REMOTE CONTROL

Your DC brushless motor is equipped with a automatically learned type remote control.

Remove the set screw on the back of transmitter, take out the battery cover. Install one 3V battery cell (included) (Fig. 9). To prevent damage to transmitter, remove the battery if not used for long periods of time. When remove or insert the batteries, use a suitable screwdriver to loosen or tighten the screws and open the back cover. Exhausted batteries are to be removed from the appliance and safely disposed of. Non- rechargeable batteries are not to be recharged. Batteries are to be inserted with the correct polarity. The supply terminals are not to be short-circuited.

Restore power to ceiling fan and test for proper operation.

A. Setting for the first time to used:

a) After installing the unit and restoring power to the fan, press and hold the "0" button 1 - 5 seconds. You must press the "0" button within 60 seconds of restoring power to the fan.

b) Press and hold "**0**" button for about 5 seconds and release. If optional light kit is installed, the light kit will flash twice and the signal light on the hand held transmitter will come on when the button is pressed. The fan has completed the pairing process with the remote control and is ready for use.

The receiver provides the following protective function:

1. Lock position: The DC motor has a built-in safety against obstruction during operation. If there is an obstruction, the motor will stop and then the power will automatically go off in 30 seconds. Remove the obstruction and reset.

2. Over 80W protection: When the receiver detects motor power consumption which is greater than 80W, the receiver power will be stopped and operation will immediately discontinue. Wait for 5 seconds and then turn the receiver power back on.

B. 1, 2, 3, 4, 5 and 6 button:

These six buttons are used to set the fan speed as follows:

- 1 = minimum speed
- 2 = low speed
- 3 = medium low speed
- 4 = medium speed
- 5 = medium high speed
- 6 = high speed

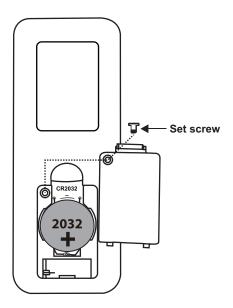


Figure 9

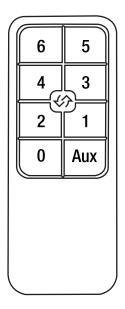


Figure 10

C. 0 button: This button turns the fan off.

D. \checkmark Reverse button: This button is to control fan direction.S

E. Aux button: This button is to control light on/off.

NOTE: During self calibration test, the remote is non-fuctional.

NOTE: The learning frequency function and self calibration test will continue to retain the last set frequency and calibration set even when the AC power is shut off. If the frequency is changed the self calibration test will occur again.

10. OPERATING YOUR FAN

Speed settings for warm or cool weather depend on factors such as the room size. Ceiling height, number of fans and so on.

NOTE: To operate the reverse function on this fan, press the reverse button while the fan is running.

Warm weather - (Forward) A downward airflow creates a cooling effect as shown in Fig. 11. This allows you to set your air conditioner on a warmer setting without affecting your comfort.

Cool weather - (Reverse) An upward airflow moves warm air off the ceiling area as shown in Fig. 12. This allows you to set your heating unit on a cooler setting without affecting your comfort.

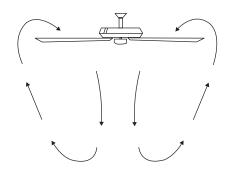


Figure 11

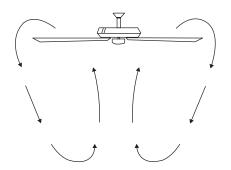


Figure 12

11. CARE OF YOUR FAN

Here are some suggestions to help you maintain your fan

- 1. Because of the fan's natural movement, some connections may become loose. Check the support connections, brackets, and blade attachments twice a year. Make sure they are secure. (It is not necessary to remove fan from ceiling.)
- 2. Clean your fan periodically to help maintain its new appearance over the years. Use only a soft brush or lint-free cloth to avoid scratching the finish. The plating is sealed with a lacquer to minimize discoloration or tarnishing. Do not use water when cleaning. This could damage the motor, or the wood, or possibly cause an electrical shock.
- 3. You can apply a light coat of furniture polish to the wood blades for additional protection and enhanced beauty. Cover small scratches with a light application of shoe polish.

4. There is no need to oil your fan. The motor has permanently lubricated bearings.

IMPORTANT: MAKE SURE THE POWER IS OFF AT THE ELECTRICAL PANEL BOX BEFORE YOU ATTEMPT ANY REPAIRS. REFER TO THE SECTION "MAKING ELECTRICAL CONNECTIONS".

12. TROUBLESHOOTING

Problem	Solution
Fan will not start.	 Check circuit fuses or breakers. Check line wire connections to the fan and switch wire connections in the switch housing. CAUTION: Make sure main power is off. Check that the battery of the remote is functional. Check to make sure all receiver plugs are connected at top of motor. Re-do steps for programming on page 9.
Fan sounds noisy.	 Make sure all motor housing screws are snug. Make sure the screws that attach the fan blade bracket to the motor hub is tight. Make sure wire nut connections are not rubbing against each other or the interior wall of the switch housing. CAUTION: Make sure main power is off. Allow a 24-hour "breaking-in" period. Most noise associated with a new fan disappear during this time. Some fan motors are sensitive to signals from solid-state variable speed controls. If you have installed this type of control, choose and install another type of control. Make sure the upper canopy is a short distance from the ceiling. It should not touch the ceiling.
Remote control malfunction.	 Do not connect the fan with a wall mounted variable speed control(s). Make sure the dip switches are set correctly.
Fan wobble.	 Check that all blade and blade arm screws are secure. Most fan wobbling problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades. Measure this distance.Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. The distance deviation should be equal within 1/8". If the blade wobble is still noticeable, interchanging two adjacent (side by side) blades can redistribute the weight and possibly result in smoother operation. WARNING: TO REDUCE THE RISK OF PERSONAL INJURY, DO NOT BEND THE BLADE ARM WHILE INSTALLING, BALANCING THE BLADES, OR CLEANING THE FAN. DO NOT INSERT FOREIGN OBJECTS BETWEEN ROTATING FAN BLADES.
Fan has jerky movement	1. Turn the AC power off to fan, and re-do steps for programming on page 9.
Fan has lost its programming repeatedly	 Turn the AC power off to fan, and re-do steps for programming on page 9. Do not turn off fan from wall switch. Use only remote to regulate fan.

INSTRUCTIONS ON HOW TO PROGRAM MULTIPLE FANS ON SINGLE CIRCUIT BREAKER.

- 1. Turn the power off at the breaker/service box.
- 2. Hang all fans by convenience cable located in top of motor to hook in ceiling bracket. This will allow you to easily access the leads from house and the leads of the fan. Do not connect house and fan leads, yet.
- 3. Make house lead connections to those of first fan, but do not install blades or motor cover.
- 4. Turn the breaker on.
- 5. Hold down the "0" button in battery compartment of one of the remote controls in close proximity to fan to be programmed first.
- 6. Let the first fan fully program. It will run forward and backward for about 5 minutes.
- 7. Once first fan is fully programmed, turn the power off from the breaker and disconnect the leads from the house to the fan just programmed.
- 8. Make house lead connections to second fan, but do not install blades or motor cover.
- 9. Change the dip switch positions on the second remote to a different position/frequency than those of the first fan's remote.
- 10. Repeat steps 4 to 6.
- 11. Now, fully reconnect the leads of the first fan and fully install the blades and motor covers on both fans. Turn the breaker back on.
- 12. All your fans should now be installed and programmed to different remotes on the same circuit breaker.
- 13. Finally, with each remote and for each fan, hold down the "VI" button and let the fans program themselves again, but to the weight of the blades.

Please Call Matthews Fan Company for questions: 847-680-9043



Manufacturer's Warranty – Australia

"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

For the purpose of the above paragraph specific definitions for major failure are given in the ACL Act 2010. Atlas considers major failure to be when the original, unopened and new package is missing contents, contents are damaged or defective, or the fan, light, wall or remote control does not operate when initially installed.

MOTOR:

The Atlas Fan Company (Atlas) warrants to the original consumer purchaser of each Atlas Fan ("You"), that if any part of the motor, excluding the wall controls, remote controls or pull cord mechanisms ("Controls") fails due to a defect in material or workmanship ("Defect") during your lifetime while the Atlas Fan is still installed in the exact location in which it was originally installed following the original purchase, then Atlas will provide a replacement part to you free of charge.

If any part of the motor in your Atlas Fan fails due to a defect in material or workmanship ("Defect") within 12 months after the original date of purchase by you, while the fan is still installed in the exact location in which it was originally installed, and you report this defect to Atlas immediately, Atlas will provide the necessary labour to repair the defect free of charge.

If any part of the motor excluding the wall controls or remote controls ("Controls") in your Atlas Fan fails due to a defect in material or workmanship ("Defect") more than 12 months after the original date of purchase by you, while the fan is still installed in the exact location in which it was originally installed, Atlas will provide the necessary parts only free of charge to repair the defect. You will be responsible for all labour costs incurred in repairing the defect.

CONTROLS:

If the wall control fails at any time within 12 months after the original date of purchase due to a defect, Atlas will provide the necessary parts and labour to repair the defect free of charge.

If the remote control fails at any time within 12 months after the original date of purchase due to a defect, Atlas will provide the necessary parts to repair the defect free of charge ("D.I.Y. installation"). NB: Remote controls are not part of the fan, instead being a separately connected accessory device. The remote control receiver is often fitted into the fan mounting bracket for convenience but is not an integral part of the fan and not covered by the warranty provisions of the fan itself. Resetting/Changing of DIP switches in remote controls is not covered by warranty and a service call fee WILL apply. Batteries (if supplied), are done so as a complimentary (free) item only and are not covered by warranty.

LIGHTS:

Light Globes, (if supplied), are done so as a complimentary (free) item only and not covered by warranty.

NOTES:

- Ceiling fans and fixed wiring products MUST ONLY be installed by qualified and suitably licensed person/s. A copy of your proof of qualified installation is required when claiming a warranty. (Electrical Safety Certificate)
- Warranty periods begin from the date of purchase only. A copy of your proof of purchase is required when claiming a warranty.
- When products are installed in a location requiring special access equipment (scaffolding, scissor lifts etc) the cost of providing, installing and operating special access equipment must be borne by the site owner. The need for, or use of such equipment must be stated when discussing a service call. Charges will be levied by Atlas to arrange special access equipment, and these must be paid in advance.
- If goods are found to be free of defects or the product is not functioning properly as a result of faulty installation then Atlas reserves the right to charge the customer a service fee.

Please discuss your needs with a sales professional who knows your local area and select your fan carefully. Proper performance relies on the right fan being correctly installed in the optimum location. If your fans that do not perform as expected though which are not faulty, you must refer to the retailer you bought the fan from, Atlas cannot replace or exchange under warranty.

IN-HOME (ON-SITE) WARRANTY?

The Atlas 12 month in-home warranty covers Atlas ceiling fans installed within the coverage of our network of service agents in cases where the product fails due to defective materials or workmanship. This warranty does not cover installation faults, house wiring faults, loose blades or fittings or damage of any kind. Claims regarding corrosion damage are subject to case by case appraisal. In areas outside coverage of the Atlas service agents, Atlas will reimburse consumers a standard fee of \$82.50 (inc. GST) for using their own electrician. <u>All service requests must be arranged with the warranty department before calling your electrician</u>. Under no circumstances will reimbursement be made for call-out fees or other costs without prior approval. When installed as recommended by Atlas (using an isolation switch) a fan or remote control can be switched off at the wall in case of a fault. If the product cannot be turned off because an isolation switch is not fitted, any electrical costs involved in disconnecting the product while awaiting warranty service are to be borne solely by the consumer.

PARTS ONLY WARRANTY?

Atlas will supply parts only, shipped directly to the consumer. Please note the labour associated with installation of these parts, or associated electrical costs of removing and reinstalling the product to affect a repair is borne by the consumer.

WHERE THE WARRANTIES WILL APPLY

These warranties will only apply where;

- The fan was purchased and installed in Australia.
- You notify Atlas of the alleged defect in the Atlas fan, its motor or its component parts immediately upon you experiencing, noticing or learning of the alleged defect;
- You provide to Atlas a copy of your 'Proof of Purchase' (Sales receipt) verifying when and from whom the Atlas fan was purchased and a copy of your 'Proof of Qualified Installation' (Electrical Safety Certificate) verifying when and by whom the Atlas fan was installed.

IMPLIED WARRANTY

All rights, warranties, conditions and remedies implied by legislation or the common law that are able to be lawfully excluded in respect of Your Atlas fan are excluded. However nothing in this clause or the manufacturer's warranties exclude, restrict or modify any condition, warranty, right or remedy, which is conferred on You by the ACL Act 2010 or any other applicable Australian consumer legislation ('Acts") or the common law and which is not lawfully able to be excluded, restricted or modified.

LIMITATION OF WARRANTIES

In addition to any limitations set out above, the warranties are limited to, at Atlas's sole option, the replacement of the Atlas fan or defective part or the supply of an equivalent product or part; the repair of the Atlas fan or defective part or the payment of the cost of having the Atlas fan or defective part repaired; or the payment of the purchase price of a replacement Atlas fan or defective part or an equivalent product or part.

Where Atlas or its authorised agents provide any services to you under or pursuant to the manufacturer's warranties, the application of the manufacturer's warranties to such services is limited, at Atlas 's sole option, to the supplying of those services again, or the payment of the cost of having those services supplied again.

WHERE THE WARRANTY WILL NOT APPLY

The warranties above are void and Atlas disclaims any liability of whatsoever any nature where:

- The Atlas fan is not purchased by you in Australia and installed in Australia;
- The Atlas fan is not installed correctly in accordance with Atlas's installation guide, or is installed in an unsuitable location;
- The Atlas fan is removed from the particular location in which it was originally installed following the original purchase, except where that removal:
 - > is expressly authorised by Atlas or Atlas's authorised agent; and
 - > does not cause, contribute to or result in, any further Defects to the Atlas fan or any of its component parts or other parts; or
- The Defect is caused by:
 - > the improper, incorrect or incomplete installation:
 - > the improper or incorrect use or adjustment of the Atlas fan by you or any third party;
 - > any attempted or completed maintenance, repair or modification carried out on the Atlas fan or its component parts or other parts by you or any unauthorized third party;
 - > the direct or indirect acts of you or any third party;
 - > normal wear and tear to the Atlas fan or any of its parts;
 - > faulty or unsuitable wiring in the structure to which the Atlas fan is fixed or connected;
 - > inadequate support in the structure to which the Atlas fan is fixed or connected;
 - > blown fuses or damage caused by force-majeure, electrical surges, lightning, power grid fluctuations, or by connection to alternative power supply sources (such as solar inverters etc) or
 - > water damage and or moisture.

Note: Signals sent through the power grid by the electricity supplier for the control of off peak hot water, street lights and other devices may cause an intermittent humming noise in your electrical appliances such as your ceiling fan. Filters are available in Australia at the customer's expense. These noises do not occur as a result of a faulty fan.

CONSEQUENTIAL OR INCIDENTAL DAMAGES

In no event shall Atlas be liable under its warranties for any consequential, incidental, direct or indirect loss, expense or damage suffered by you or any third party arising from or in relation to the Atlas fan, any of its Component Parts or other parts or any Defect.

Atlas will not be liable for any expenses incurred by you in making a claim under these express warranties, including without limitation, expenses incurred in disconnecting, reinstalling, transporting or packaging the Atlas fan where it, a Component Part or other part is to be repaired or replaced under any of these express warranties.

FOR ADDITIONAL INFORMATION REFER TO THE OWNER'S MANUAL PROVIDED WITH YOUR ATLAS FAN

TO MAKE A WARRANTY CLAIM:

To make a warranty claim, you must supply Prestige Fans with a copy of your proof of purchase, together with a copy of your proof of qualified installation (Installers invoice or electrical safety certificate). You must also explain exactly what the nature of the problem is, the address at which the fan is installed, the room in which the fan is installed, the type of wall or remote control being used, as well as any light globes used in attached light kits. You must also supply your name, address and contact phone numbers, and your claim will be dealt with.

Australian Agent:

Prestige Fans Pty Ltd

 PO Box 5050 Ringwood VIC 3134

 Ph:
 03 9876 8287 (Extension 2)

 Fax:
 03 9876 8282

Email: service@prestigefans.com.au